



# NATIONWIDE NEXT DAY DELIVERY



**timed deliveries** | 09:00 | 10:00 | 12:00 | 16:00 | **saturday** | **security**

# First class service: Powered by APC Overnight.

Whether you are sending an occasional parcel or require a complete distribution solution, APC Overnight will take care of it all. Our flexible system offers you the choices you need with the security of a managed network.

Why APC Overnight?

**It's all about service**

- We specialise in timed deliveries, offering a choice of four convenient options for most mainland consignments
- Saturday morning deliveries
- Special 7.30 am delivery (by arrangement)
- Security Service option for high value goods such as laptops
- Bespoke solutions for major shippers

Why APC Overnight?

**It's all about people**

With APC Overnight, you'll talk to people local to you. The APC Overnight Network is unique – not a franchise or a faceless corporate, it's owned and run by independent local delivery specialists connected into a strong managed system. Your APC Partner is always an established, locally based company.

Why APC Overnight?

**It's all about experience**

With more than 120 locations nationwide, APC Overnight is the UK's largest overnight network. We collect, route and deliver more than a million parcels each month and we are proud of our better-than-99.88% on-time delivery record.



# 99.88%

## on-time delivery

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# APC Overnight: The UK's Largest Next Day Delivery Network

When a parcel is important enough to send overnight, it's important enough to send with APC Overnight. Our coverage of the country is second to none and because we specialise in timed deliveries you can be sure that your consignments will arrive on time, every time.

Our depots are local to you and your customers giving us flexibility as well as comprehensive local knowledge. Need a collection from someone in another part of the country? No problem – we can deliver back to you or to a third party.

## Where we deliver.

Scottish customers sending parcels within Scotland benefit from our extra sortation hub at Bellshill – consignments stay local so they can be delivered earlier than via other networks.

If your goods weigh less than 1Kg and will fit into an A4 wallet we'll provide our APC MailPacks, while larger (up to A3) items weighing less than 5Kg will travel in an APC CourierPack. Provided free of charge to customers, both packs are robust self-seal envelopes made from recycled and recyclable materials.

Choose from our convenient delivery times – with most mainland consignments giving you the option of delivery before 9am, before 10am,

before noon and before 4pm. We can also arrange to deliver before 7.30am to addresses in major towns and cities, while Saturday morning deliveries are offered for the majority of destinations.

- APC Overnight delivers nationwide – with a choice of timed delivery slots for most mainland destinations.

- More depots than any other UK overnight network means we can offer local coverage for all areas.

- We also deliver to Northern Ireland, offshore islands, Eire and internationally.

**“With the rapid expansion in our UK-wide sales we need a courier that acts as an extension of the business and APC Overnight fits the bill perfectly.”**

**Paul Collins** Director, Hey Farm Saddlery

## What we deliver.

### Our range of services

- **APC A4 MailPack** (up to 1kg)
- **APC A3 CourierPack** (up to 5kg)
- **Regular parcels** (up to 30kg)
- **XS parcels** (up to 50kg)
- **Magazine Service**

See our *Product & Service Guides* for full details of each service.

## When we deliver.

### Choice of delivery times

#### Monday-Friday

- before 0900
- before 1000
- before 1200
- before 1600

We also offer a pre-booked 07.30 delivery to major towns and cities.

#### Saturday Delivery

Delivery before 12 – check with us for timing options.





# The APC Overnight Service: Extra mile included.

People rely on APC Overnight's service because we have built our reputation on quality. Our network continues to grow year-on-year thanks to exceptional service levels underpinned by state-of-the-art technology. We now collect, route and deliver more than 1 million parcels every month.

The APC Overnight network was founded by a group of experienced delivery companies committed to providing excellent service in the then-fledgling UK overnight market. The network's subsequent expansion has been carefully managed to ensure that the founding principles remain at the company's core. Of our 120+ depots, nearly one-third are shareholding members, and the majority have been part of the network from the start. Our depots are totally integral to our quality commitment, so service levels are continually monitored by our team of company auditors. Such is the network's reputation within the industry that there is a waiting list of depots keen to join us.

Excellent service demands the right people along with the right systems – so cutting edge technology is the other vital ingredient in our success. From the scanning systems carried by drivers to online ordering and tracking designed to keep customers up-to-date and to integrate with company ordering systems, APC Overnight is committed to continual IT investment and upgrade.

Meanwhile, out on the roads, our profile has recently been enhanced by the expanded fleet of local delivery vehicles and trunkers to and from our Midlands hub.

**“Since integrating our website with APC, our business really has taken off.”**

Isobel Rae Owner, Plants4Presents

## Simple pricing structure

APC's straightforward pricing structure means you'll know what to expect for regular shipments.

- APC A4 MailPack
- APC A3 CourierPack
- Regular parcels
- XS parcels
- Magazine Service

*Please talk to us for bespoke solutions or if you would like to set up regular collections.*



## Check on progress any time

From the minute your package is collected until the time we capture the signature to confirm delivery, everything is logged. We use the latest scanning technology to ensure that information is updated in real time, so that you can check on progress via our website at any time. Each parcel is scanned an average of five times during its journey – up to eight times for goods travelling within our Security Service.

[www.apc-overnight.com](http://www.apc-overnight.com)



# Corporate distribution: Solutions incorporated.

APC Overnight is the distributor of choice for many household names. B2B or B2C, we offer supply chain solutions as well as delivering to end user customers. Businesses also rely on APC for everything from delivery of parts for engineers working off-site to the safe transport of inter-branch documentation.

But delivery is only one part of the story as companies are benefiting from our integrated ordering system. When a customer places an order on your website, delivery can automatically be booked with APC Overnight – including printing delivery documentation at remote fulfilment locations as required. The potential cost savings are immense when data is only entered once and used throughout the process, while levels of accuracy are also vastly increased with the reduction of repeated work.

This streamlined system is paying dividends for companies of all sizes. Avoiding “swivel chair integration” – where data is duplicated on numerous systems – benefits both large shippers and lower volume customers.

APC Overnight's specialist experience in transportation for niche markets includes products as diverse as books, frozen foods, flowers and delicate electronic components, while our reliable on-time delivery means that your customers will receive their orders exactly when you've promised.

We understand that each company and business has specific requirements – but chances are that we may have already solved some of your issues. Talk to us – we'd be happy to share our experience and help you to an integrated solution for all your distribution needs.

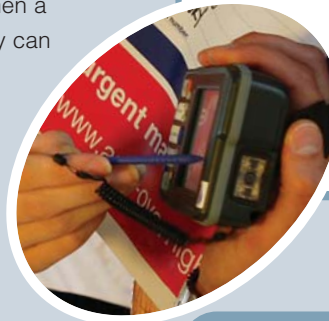
## Totally compatible

Integrate ordering and fulfilment via warehousing systems eg:

- SAP • Manhattan • Shuttleworth
- Cameo Systems

e-fulfilment shopping carts eg:

- Actinic™
  - osCommerce
  - Ebay
- or XML via your website



## What do we deliver?

Examples of goods regularly shipped by APC Overnight

- Fine wines, flowers, mobile phones and computers to individual customers
- Tyres, electronics, parts to specialist garages and field-based engineers
- Internet orders for high street stores and national mail order companies



**“APC Overnight’s secure and insured next day deliveries underpin our company’s reputation for high levels of customer response.”**

Vicki Armstrong-Smith Marketing Manager,  
Seaga UK



# Security Service: Safety first.

Designed for high value items such as laptop computers and cameras, APC Overnight's Security Service offers a monitored and segregated system for maximum protection.

Goods booked onto our Security Service are scanned on collection and sealed into special cages or pallet boxes. Identified with security labels, these cages are kept completely isolated from other traffic and are unloaded on arrival at the APC Overnight hub into a separate Security Receiving Bay for sorting and resealing into cages for delivery. Each stage of the journey is tracked for complete traceability and peace of mind.

Each part of the process can of course be tracked on our website at the click of a mouse. And by choosing a convenient timed delivery, you can rest assured that high value goods will be delivered at a time when your customer can receive them in person.

If you have chosen to take out Increased Liability Cover for any consignment, it will also travel via the APC Overnight Security Service. Please talk to us if you require Increased Liability Cover, which is available up to a maximum of £3,000 per consignment for computer equipment, software and mobile telephones and £15,000 per consignment for other goods.

## Double checked

Our stringent Security Service regulations demand that consignments are individually scanned under camera at the hub, and tracked at each stage of their journey, while the sealed cages are logged and countersigned on arrival at the depots. Records of Security Service freight are retained for at least 12 months.



**“Not only does the system provide careful handling of valuable parcels, it also offers timed deliveries to ensure that the consignments can be received in person.”**

Peter Wreford Relief Manager, Shop@Panasonic





**NATIONWIDE  
NEXT DAY  
DELIVERY**



[www.apc-overnight.com](http://www.apc-overnight.com) | 0800 373737